

Video Visit with an ASL Interpreter

Patient:

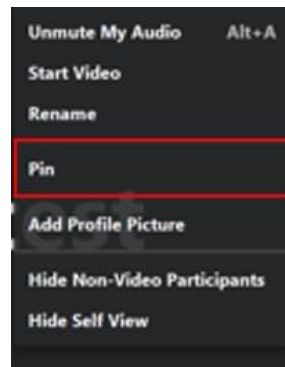
As the patient, it is recommended that you “pin” the interpreter during a video visit. Pinning another participant’s video will only display for you. A computer or laptop with camera is recommended for these visits.

Pin an interpreter on a PC Desktop, Laptop, or Mac

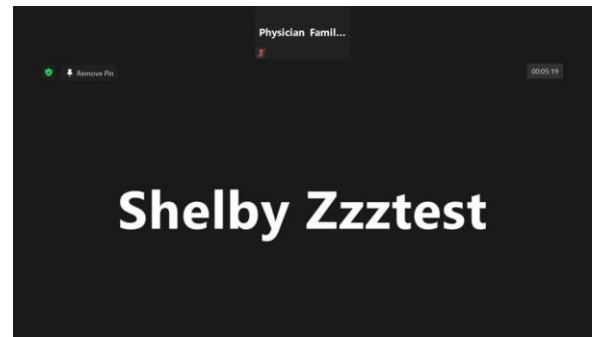
1. Hover over the interpreter’s video and click the **three dots**.



2. Click **Pin**.



3. The interpreter will then be “pinned” at the bottom of the screen.



Other Devices: Smartphones and Tablets

Another consideration for effective communication with your provider is to have adequate video size. It is recommended that the patient use a computer with a camera/monitor or a laptop with camera for best interactions during a video visit. If you do need to use a smaller screened device such as a smart phone or tablet, you do have the ability to **swipe left** to be in gallery view. This will allow you to see all participants.